POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

Monitors radio transmissions and provides necessary support through use of a fixed two-way communications system; receives emergency telephone calls for service and dispatches necessary emergency response using a two-way communications system; receives a variety of non-emergency telephone calls for service and dispatches necessary response using a fixed two-way communications system; monitors a computerized emergency system and dispatches appropriate response; operates a nationwide computerized database providing inquiry support for authorized requestors; types a variety of data into a computerized database for the purposes of permanent storage and retrieval; performs overtime as required; and performs other duties as assigned.

<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

Any combination of education and experience equivalent to graduation from high school. Requires successful completion of in-service training program in communications related curriculum.

RESIDENCY REQUIREMENTS:

This position has a 40 minute response time by way of the most direct route and within the posted speed limits; or must live within the city limits of Salina, Bennington, Minneapolis, McPherson, Solomon, Abilene, or Carneiro.

ESSENTIAL JOB FUNCTIONS:

Establish and maintain effective working relationships with fellow employees, officials and the public. (Daily)

Maintain and apply knowledge of current departmental policies, procedures, rules, instruction, laws, regulations and police literature. (Daily)

Maintain and apply knowledge of FCC and NCIC rules and regulations. (Daily)

Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

Stand/Sit: Sit about 75 percent of the time

Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

Monitors radio transmissions and provides necessary support through use of a fixed two-way communications system; receives emergency telephone calls for service and dispatches necessary emergency response using a two-way communications system; receives a variety of non-emergency telephone calls for service and dispatches necessary response using a fixed two-way communications system; monitors a computerized emergency system and dispatches appropriate response; operates a nationwide computerized database providing inquiry support for authorized requestors; types a variety of data into a computerized database for the purposes of permanent storage and retrieval; performs overtime as required; and performs other duties as assigned.

<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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Maintain and apply knowledge of current departmental policies, procedures, rules, instruction, laws, regulations and police literature. (Daily)

Maintain and apply knowledge of FCC and NCIC rules and regulations. (Daily)

Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

Stand/Sit: Sit about 75 percent of the time

Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

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Maintain and apply knowledge of current departmental policies, procedures, rules, instruction, laws, regulations and police literature. (Daily)

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Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

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Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

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Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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ESSENTIAL JOB FUNCTIONS CONTINUED:

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Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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Effectively and correctly respond to incoming calls for service. (Daily)

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ESSENTIAL JOB FUNCTIONS CONTINUED:

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Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

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Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

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Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

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MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

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Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

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MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

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TYPICAL DUTIES:

Monitors radio transmissions and provides necessary support through use of a fixed two-way communications system; receives emergency telephone calls for service and dispatches necessary emergency response using a two-way communications system; receives a variety of non-emergency telephone calls for service and dispatches necessary response using a fixed two-way communications system; monitors a computerized emergency system and dispatches appropriate response; operates a nationwide computerized database providing inquiry support for authorized requestors; types a variety of data into a computerized database for the purposes of permanent storage and retrieval; performs overtime as required; and performs other duties as assigned.

<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

Any combination of education and experience equivalent to graduation from high school. Requires successful completion of in-service training program in communications related curriculum.

RESIDENCY REQUIREMENTS:

This position has a 40 minute response time by way of the most direct route and within the posted speed limits; or must live within the city limits of Salina, Bennington, Minneapolis, McPherson, Solomon, Abilene, or Carneiro.

ESSENTIAL JOB FUNCTIONS:

Establish and maintain effective working relationships with fellow employees, officials and the public. (Daily)

Maintain and apply knowledge of current departmental policies, procedures, rules, instruction, laws, regulations and police literature. (Daily)

Maintain and apply knowledge of FCC and NCIC rules and regulations. (Daily)

Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

Stand/Sit: Sit about 75 percent of the time

Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

Stand/Sit: Sit about 75 percent of the time

Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

Monitors radio transmissions and provides necessary support through use of a fixed two-way communications system; receives emergency telephone calls for service and dispatches necessary emergency response using a two-way communications system; receives a variety of non-emergency telephone calls for service and dispatches necessary response using a fixed two-way communications system; monitors a computerized emergency system and dispatches appropriate response; operates a nationwide computerized database providing inquiry support for authorized requestors; types a variety of data into a computerized database for the purposes of permanent storage and retrieval; performs overtime as required; and performs other duties as assigned.

<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

Any combination of education and experience equivalent to graduation from high school. Requires successful completion of in-service training program in communications related curriculum.

RESIDENCY REQUIREMENTS:

This position has a 40 minute response time by way of the most direct route and within the posted speed limits; or must live within the city limits of Salina, Bennington, Minneapolis, McPherson, Solomon, Abilene, or Carneiro.

ESSENTIAL JOB FUNCTIONS:

Establish and maintain effective working relationships with fellow employees, officials and the public. (Daily)

Maintain and apply knowledge of current departmental policies, procedures, rules, instruction, laws, regulations and police literature. (Daily)

Maintain and apply knowledge of FCC and NCIC rules and regulations. (Daily)

Effectively and correctly respond to incoming calls for service. (Daily)

Effectively dispatch emergency personnel and response equipment. (Daily)

ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

Walking: Minimal amount required Stooping/Bending: Frequently

Stand/Sit: Sit about 75 percent of the time

Reaching: Occasionally, overhead as well as horizontal **Vision:** Adequate to perform essential job functions **Color Vision:** Adequate to perform essential job functions **Hearing:** Frequently perceive nature of sounds by ear

Speech: Frequently express ideas by means of spoken words

Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

Under the supervision of the Communications Supervisor, operates a two-way communications system providing support to law enforcement and other emergency services. Includes dispatching service personnel to calls for service and providing information as requested. Requires sound judgement while accomplishing departments' mission and goals within prescribed standards and procedures.

TYPICAL DUTIES:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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RESIDENCY REQUIREMENTS:

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Effectively and correctly respond to incoming calls for service. (Daily)

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ESSENTIAL JOB FUNCTIONS CONTINUED:

Organize files and maintain accurate records. (Daily)

Maintain and exhibit discretion and integrity at all times when handling confidential

information. (Daily)

PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

of force frequently, and/or a negligible amount of force constantly to move objects.

Climbing/Balancing: Minimal, ability to sit and stand

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ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

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ESSENTIAL JOB FUNCTIONS CONTINUED:

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Eye/Hand/Foot Coordination: Frequently operates equipment requiring moderate ability

Manual Dexterity: Frequently operates equipment requiring moderate ability

ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

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<u>SUPERVISION - RESPONSIBILITY FOR WORK OF OTHERS:</u> None.

MINIMUM EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS:

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PHYSICAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Work Type: Light, exerting up to 20 pounds of force occasionally, and/or up to 10 pounds

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ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

Ability to listen to and apply information and instructions. Ability to think logically and quickly during an emergency.

Ability to effectively retrieve data.

Ability to comprehend computer software principles.

MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS:

POSITION DESCRIPTION

<u>CLASS TITLE</u>: Dispatcher <u>GR</u>: J <u>FLSA</u>: NE <u>DATE</u>: 06/01/2007

<u>DEPARTMENT</u>: Police <u>DIVISION</u>: Administrative

REPORTS TO: Communications Super. <u>APPROVED:</u> <u>JOB CODE</u>: 2065

GENERAL DESCRIPTION:

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ENVIRONMENTAL DEMANDS OF ESSENTIAL JOB FUNCTIONS:

Inside/Outside: Work inside

Cold/Heat: Controlled Wet/Dry: Controlled

Noise/Vibration: Office equipment and radio

Hazards: None

Fumes/Dust/Odors: Minimal exposure Infectious Diseases: Low exposure

MENTAL REQUIREMENTS OF ESSENTIAL JOB FUNCTIONS:

Ability to read and comprehend written material.

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MACHINES, TOOLS, EQUIPMENT AND WORK AIDS USED:

Computer, Internet, calculator, telephone, radio and typewriter.

REMARKS: